

Telehealth, Communication, Continuity of Care and TLC during the COVID 19 Pandemic



How we are using **telemedicine** to stay connected to you and our patients.

With an added dose of old-fashioned TLC.

It's as simple as 1, 2 and 3.

Hospice of St. Francis and **St. Francis Pathways Palliative Care** are using some of the most secure and user friendly platforms to provide care to patients via telehealth connectivity. **In keeping with the most recent CMS guidelines surrounding the COVID 19 pandemic, our services have been enhanced as follows:**

- 1** **Hospice of St. Francis** clinicians are utilizing a telemedicine platform to provide real-time face to face visits and consultations when in-person visits are not an optimal choice for a particular patient or care setting.
- 2** **St. Francis Pathways Palliative Care** providers are also conducting telehealth visits, to assist in fully supporting the patient's needs in collaboration with primary care physicians and specialists caring for patients with complex conditions.
- 3** Our new, streamlined admissions process is incorporating electronic signatures and tablets to reduce paperwork handling while making it easier and faster to assist patients with accessing the care that they need.

What hasn't changed: Our legacy, the TLC.

Our commitment to personalized, quality patient care is our legacy. Hospice of St. Francis was founded on the premise of neighbors helping neighbors. For more than 43 years, our staff has demonstrated our heartfelt dedication to uplifting the lives of our patients and our community. We are honored to serve, and continue to adapt our services to benefit our community during this delicate time.